

# CONSUMER ASSISTANCE NOTICE

*(Posted in compliance with s. 641.511(11), Florida Statutes and the Patient's Bill of Rights)*

**Patient Grievances may be filed with the following government agencies:**

## **Agency for Health Care Administration, Consumer Hotline**

(888) 419-3456  
2727 Mahan Drive, Ft. Knox, Suite 339  
Tallahassee, FL 32308

## **Statewide Provider and Subscriber Assistance Program**

(888) 419-3456  
2727 Mahan Drive, Ft. Knox, Suite 339  
Tallahassee, FL 32308

## **Florida Department of Financial Services-Office of Insurance Regulation**

(800) 342-2762  
200 E. Gaines Street, Larson Building  
Tallahassee, FL 32399-0300

*The address and toll-free number of the organization's grievance department shall be provided upon request.*

***This complimentary notice was provided to you as a member benefit from the  
Florida Osteopathic Medical Association.***